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Ladder Suite Onboarding Guide

New Users — Getting Started

Welcome! Follow these steps to download and set up the Ladder Suite app:

1. Scan the QR code below for your device, or search **"Ladder Suite"** in your app store.
2. Create a new account by selecting "Sign up". If you already have a ladder account see *Existing Users*.
3. When prompted for an agency code, enter: **1900**
4. Wait for your administrator to approve your access request.

Apple App Store

Google Play Store

Existing Users — Add This Agency

If you already have a Ladder Suite account, **do NOT create a new account**. Follow these steps instead:

1. Open the Ladder Suite app and tap the **"More"** tab.
2. Tap **"Add Agency to Account"**.
3. Search for the agency code below and submit a request.

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Agency Code

4. Wait for your administrator to approve your access request.